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| **Day 1 – Thursday, November 5th, 2020**  |
| **8:00am - 8:15am** | **Welcome** **Becky Dobert, AS**Project Manager, Baystate Health GWEP **Maura Brennan, MD, FACP, AGSF, FAAHPM, HMDC**Project Director, Baystate Health GWEP  |
| **8:15am – 8:35am** | **Intro to Age Friendly Framework (4Ms)** **Maura Brennan, MD, FACP, AGSF, FAAHPM, HMDC** |
| **MODULE 1: Mentation & Medication** |
| **8:35am-9:05am** | **Case Module Part One**Breakout Session  |
| **9:05am-9:35am** | **Dementia****Alina Sibley, NP**Key Faculty, Baystate Health GWEP **Cheryl Mustain, LICSW, CDP**Baystate Health GWEP |
| **9:35am-9:50am** | **Depression** **Sik Kim Ang, MD, AGSF, FACP, HMDC** Key Faculty, Baystate Health GWEP **Brenna Sorel, LCSW, CDP**Baystate High Street Health Center |
| **9:50am-10:00am** | **Break**  |
| **10:00am-10:10am** | **Pill Drill****Megan Carr, Pharm D, BCPS, BCGP** Geriatric Clinical Specialist Pharmacist, Baystate Medical Center  |
| **10:10am-10:40am** | **Drugs & Deprescribing** **Megan Carr, Pharm D, BCPS, BCGP** Geriatric Clinical Specialist Pharmacist, Baystate Medical Center **Jean Peretti, RN-BC, CDP** Baystate Health GWEP |

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| **10:40am-10:55am** | **Non-Pharmacological Approach to Pain****Christina Fitch, DO, MPH, FAAHPM, HDMC** Palliative Care Physician |
| **MODULE 2: Mobility & Multicomplexity**  |
| **10:55am-11:25am** | **Case Module Part Two**Breakout Session  |
| **11:25am-11:55pm** | **Multimorbidity & Frailty****Maura Brennan, MD, FACP, AGSF, FAAHPM, HMDC****Patricia Coffelt, MSN, RN-BC**Nurse Educator, Baystate Health ACE Unit |
| **11:55pm-12:10pm** | **Community Resources****Brenda Labbe, CDP, CMDCP** Greater Springfield Senior Services Inc. **Megan Lemay, MS**Regional Manager Alzheimer’s Association MA/NH Chapter |
| **12:10pm-12:30pm** | **Prognostication****Sik Kim Ang, MD, AGSF, FACP, HMDC**  |
| **12:30pm-1:15pm** | **Lunch** |
| **MODULE 3: What Matters Most**  |
| **1:15pm-1:45pm** | **Case Module Part Three**Breakout Session  |
| **1:45pm-2:00pm** | **Falls****Regina Kaufman, PT, EdD, MS, NCS** Professor of Physical Therapy Springfield College, Dept. of Physical Therapy **Izckra Speight, CHW, CDP**Baystate Health GWEP |
| **2:00pm-2:15pm** | **Serious Illness Conversation****Cheryl Mustain, LICSW, CDP****Richard Conroy, PA-C**Geriatrics Inpatient Consult Service, Baystate Health |
| **2:15pm-2:45pm** | **Case Module Part Four**Breakout Session  |
| **2:45pm-3:00pm** | **Break**  |
| **3:00pm-3:15pm** | **Palliative Care & Hospice****Christina Fitch, DO, MPH, FAAHPM, HDMC**  |
| **3:15pm-3:30pm** | **Symptom Management** **Maura Brennan, MD, FACP, AGSF, FAAHPM, HMDC** **Megan Carr, Pharm D, BCPS, BCGP**  |
| **3:30pm-3:50pm** | **Telehealth and COVID 19****Alina Sibley, NP** |
|  | **Wrap-Up** |
| **3:50pm-4:05pm** | Thank You/ Ask the Experts Q&A |
| **4:05pm-4:25pm** | Post Test |

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| **Day 2 – Friday, November 6th, 2020**  |
| **7:45am – 8:00am** | **Registration**  |
| **8:00am – 8:20am** | **Introduction to Baystate GWEP** **Maura Brennan, MD, FACP, AGSF, FAAHPM, HMDC**Project Director, Baystate Health GWEP  |
| **8:20am - 8:45am** | **Age Friendly Health System** **KellyAnne Pepin, MPH**Project Director, Institute for Healthcare Improvement |
| **8:45am - 9:00am** | **Geriatrics TeleECHO** **Sik Kim Ang, MD, AGSF, FACP, HMDC** Key Faculty, Baystate Health GWEP **Becky Dobert, AS**Project Manager, Baystate Health GWEP  |
| **9:00am-9:45am** | **Quality Improvement 101****KellyAnne Pepin, MPH**Project Director, Institute for Healthcare Improvement |
| **9:45am-10:00am** | **Break**  |
| **10:00am-10:30am** | **Intro to PDSAs & Practice Drill** **Maura Brennan, MD, FACP, AGSF, FAAHPM, HMDC****KellyAnne Pepin, MPH**Project Director, Institute for Healthcare Improvement |
| **10:30am-11:00pm** | **Applying QI Tools to a Project** **Non Pharmacological Approach to Pain****Christina Fitch, DO, MPH** Palliative Care Physician**House Calls Program****Alina Sibley, NP**Lead Nurse Practitioner, Baystate Health GWEP  |
| **11:00am-11:20pm** | **Geriatrics TeleECHO QI Planning**Open Forum  |
| **11:20am-11:30am** | **Feedback**  |