

Summary and Next Steps

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What is your role ?



What is a Champion?

An individual who is “the face” of an implementation effort— one who dedicate[s] themselves to supporting, marketing, and driving through an implementation, overcoming indifference or resistance that the intervention may provoke in an organization”

Takes an active role in implementing a new intervention or change.

How do your peers know that you are the "face" of this collaborative?

MAKE YOURSELF MORE VISIBLE

Make yourself known

- Advertise in the institution's newsletter/website that your hospital engaged in a COPD collaborative and you will be leading it: picture with the team
- Leadership to email to other clinicians in their departments announcing the learning collaborative and that you are the leaders
- Flyers that announce the learning collaborative and states your role
- Buttons/Badges

How to take an active role

- ▶ Get support from leadership - they need to understand that this QI project could improve patients' outcomes and metrics such as LOS, cost, readmissions, mortality
- ▶ Engage with peers - they should know that you are the expert and can support them
- ▶ If you are the RTs - the other clinicians should understand that you have the expertise to lead the NIV team
- ▶ Develop an implementation plan - know possible barriers

What are the components of the COPD collaborative that you are responsible for?

Presentations on NIV Treatment and Teamwork

- You need to get clinicians registered for and take the on-line class
- ▶ One hour
- ▶ Prepared by our team: prerecorded
- ▶ Options:
 - Best: teams of physicians, RTs and nurses will see it together, keep 10 min at the end for discussion
 - Second best: seen individually by clinicians

Webinars - You need to get clinicians registered for and take them

1. Patient experience with NIV and what can we do to improve it
2. NIV training for nurses
3. Strategies to reduce readmission
4. Smoking cessation
5. NIV at home
6. Pulmonary rehabilitation
7. OSA and COPD
8. Inhaler education
9. Palliative and supportive care in COPD
10. High flow nasal cannula in COPD

How to engage with peers

- ▶ This training may benefit them (CME, new knowledge)
- ▶ This training will be valuable for other instances than NIV (e.g team training, champions training)
- ▶ This collaborative may improve the outcomes of their patients

Surveys

- *You need to get clinicians complete the surveys*
- ▶ Surveys on teamwork - for all clinicians
 - RT
 - Nurses
 - Hospitalists
- ▶ Surveys on RT autonomy - for RT only

How we will support you

- ▶ Training
- ▶ Tools
- ▶ Technical assistance

How we will support you

- Packet with algorithms, “pocket guide” of teamwork definitions and tools, flyers
- All educational session will be recorded
- One webinar per month
- All educational sessions will have CMEs for nurses, RT and physicians

How we will support you

- Key/new articles and guidelines posted
- Email text for invitations for on-line training and surveys
- Flyers
- Other marketing materials
- Monthly f/u: in-person or emails or blog/chat

Who can take this training and how?
