***Jessica Hicks, BSN, RN, CCRN***

*Greenbrier St. Springfield, MA 01108*

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*413-475-0902*

**Professional Experience**

**Baystate Medical Center**, Springfield, Massachusetts

*Clinical Education Coordinator: Surgical Trauma ICU (STICU) July 2023-Present*

*Clinical Education Coordinator: MICU/SICU/NCCU, May 2022 - July 2023*

*Registered Nurse Medical/Surgical/Neuro ICU, January 2020 - Present*

* Competent in the required skills and knowledge needed to work in the ICU of the areas only level 1 trauma center, knowledgeable in advanced hemodynamic monitoring, titration protocols, critical care medicine, completion of a multimodal orientation program utilizing latest evidence-based online education programs, interactive classroom lectures, and high-fidelity simulation. Assumes accountability for the outcomes of nursing care. Collaborates with health team members, patients/families in the provision of care through accurate and concise communication of pertinent patient information. Proficient in ongoing assessment of assigned patients and recognizing subtle changes in health status that require immediate intervention.

*Registered Nurse Springfield 6400 Inpatient Medical, June 2017- January 2020*

**Buckley Healthcare Center**, Greenfield, Massachusetts

*Registered Nurse, July 2015- July 2017*

* Effectively implemented use of clinical skills and nursing process to manage patient care of 21 bed census on sub-acute care rehabilitation unit for patients with acute medical conditions or postoperatively. Supervise and delegate appropriately to other nurses, CNA’s and staff. Collaboration with physical and occupational therapy, dietary, medical, and social services to develop a plan of care and provide the best patient outcome.

**Education & Training**

* **Worcester State University,** Worcester, Massachusetts
  + Master of Science in Nursing Education, Enrolled 2022-Present
* **Elms College**, Chicopee, Massachusetts
  + RN to BSN program, Class of 2017, Graduated with Honors
* **Greenfield Community College**, Greenfield, Massachusetts
  + Associate Degree in Science of Nursing, June 2015
  + Graduated with honors, cumulative GPA 3.72

**Certifications & Licenses**

* **RN License,** Acquired June 25, 2015: license # 2301477
* **ANCC Certified Critical Care RN (CCRN),** Acquired 2021, Expires 2024
* **ANCC Certified in Medical Surgical Nursing**, Expires June 2028
* **Trauma Care After Resuscitation (TCAR),** Expires 2027
* **Fundamentals of Critical Care Surgery Course,** CompletedJanuary 2023
* **NIHSS Certified**, Expires 2024
* **ACLS & BLS Certified**, Expires October 2024